

## 2021 TYC & GHYC Junior Sail Cancellation Policy



Registration fees are essential for us to pay our staff and expenses. Non-refundable charges include the \$5.95 Active Network sign-up fee paid by campers, as well as transaction fees charged to TYC and GHYC Junior Sail by Active Network for each transaction (registration and cancellation which is approximately 6% of each registration or \$25.50).

### COVID-19 Considerations

1. We will run programming within guidelines of local, state, and national health organizations and cancel programs if we are unable to do so at the start of class
2. If adjustments are made to programming participants will have three options
  - a. Apply tuition toward available programs with **no cancellation fees**
  - b. Hold tuition in their Active Network account and use it for future programs with **no cancellation fees**
  - c. Receive a refund less the 6% transaction fees charged by Active Network (\$25.50 for Youth & Teen Classes)
3. If camps are cancelled due to COVID-19 concerns, participants will receive the option to reschedule instruction hours, or receive a partial refund.
4. If participants or family members are impacted by COVID-19 and unable to participate in camp in accordance with quarantine or social distancing practices, refunds will be issued on a case by case basis. Participants may choose to apply tuition to future programs, or receive a refund (less Active charges) up to **5 days prior to the start of camp**.

Our normal cancellation policy will be in effect for circumstances unrelated to COVID-19

### **At least 30-days prior to the start of camp:**

- Cancelled - 100% refund of their TYC or GHYC Junior Sail Camp registration fees less Active Network signup fee of \$5.95 per camper and Credit Card Processing fee of \$25.50.
- Rescheduled or funds held in Active Network account - no cancellation fees

### **Between 14 and 30-days prior to the start of camp:**

- Cancelled - if we are able to fill the space at camp, 100% refund of their TYC or GHYC Junior Sail Camp registration fees less Active Network signup fee of \$5.95 per camper and Credit Card Processing fee of \$25.50. If we are unable to fill the space, camper will be given a 50% refund of their TYC or GHYC Camp registration fee (less Active Network charges).
- Rescheduled or funds held in Active Network account - no cancellation fees

### **Within 14-days of camp:**

- Cancelled - if we are able to fill the space at camp, 100% refund of their TYC or GHYC Junior Sail Camp registration fees less Active Network signup fee of \$5.95 per camper and Credit Card Processing fee of \$25.50. If we are unable to fill the space, camper will not be given a refund
- Rescheduled or funds held in Active Network account - no cancellation fees